

# Learning Events

## What is the purpose?

To understand what has happened

To consider how some assessments and decisions were made

To review what can be learned for the future

If you want to find out more,  
please contact:

Your agency's panel member  
*or*

Cardiff & The Vale of Glamorgan  
Safeguarding Children Board  
Safeguarding Business Unit

Cardiff and Vale of Glamorgan  
Safeguarding Boards  
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# ADULT PRACTICE REVIEW LEARNING EVENTS

WHAT YOU NEED TO KNOW WHEN  
ATTENDING A LEARNING EVENT;  
*A LEAFLET FOR PRACTITIONERS*

Caerdydd a Bro Morgannwg  
Byrdd **Diogelu**  
**Oedolion** Rhanbarthol  
**CaFBDOR**  
**C&VRSAB**  
Cardiff & Vale of Glamorgan  
Regional **Safeguarding**  
**Adults** Board

Bwrdd **Diogelu**  
**Oedolion** Rhanbarthol  
Caerdydd a Bro Morgannwg  
**BDORhCaF**  
**C&VRSAB**  
Cardiff & Vale of Glamorgan  
Regional **Safeguarding**  
**Adults** Board

### What is an Adult Practice Review?

Adult Practice Reviews have replaced Serious Case Reviews and are the new arrangements for undertaking multi-agency reviews involving a significant incident where abuse or neglect of a vulnerable adult is known or suspected. For further guidance, please contact the C&V Regional Safeguarding Boards Business Unit on 02920871891 or email [cardiffandvalersb@cardiff.gov.uk](mailto:cardiffandvalersb@cardiff.gov.uk).

This new framework now ensures that agencies, staff and families review in a more collaborative approach to reflect and learn from what has happened.

### What is the process for undertaking the Adult Practice Review?

A multi-agency panel is established consisting of senior staff from all relevant agencies. This panel collects all the information in order to develop a timeline of significant events. This is usually done by interrogating agency records. Another key component of this new process is a facilitated practitioner focused learning event which is led by an independent reviewer. This event brings together all

practitioners who have had involvement with the case so that they can share their understanding of what has happened and identifying key learning points.

### How do I prepare for a Learning Event?

Practitioners should be prepared to share their experiences, highlight good practice and identify any learning points for future practice. Prior to the event practitioners are advised to review case records (where available) and to familiarise themselves with the case. Your panel member is responsible for providing advice and support before and after the learning event. There may be occasions when two separate learning events are held, for managers and practitioners.

### What happens in the Learning Event?

Reviewing serious cases can raise much anxiety in individuals and organisations which can lead to defensiveness and an inability to reflect. The learning event is led by an experienced facilitator whose role it is to develop a safe environment to enable practitioners to reflect, participate and learn. Each learning event is different

but they are likely to be made up from group work and feedback sessions which will draw practitioners experience, knowledge and reflections of the case. The reviewers will facilitate/enable practitioners in considering organisational or other factors which may have impacted on the case.

### What happens next?

Following the learning event, the reviewer has the responsibility for collating and analysing all the learning identified by the timeline and what the family have said in order to complete a report. This will then be submitted to the Cardiff & Vale of Glamorgan Safeguarding Adults Board for agreement and action. A copy is also sent to Welsh Government.

The report is published on the Cardiff & Vale of Glamorgan Safeguarding Adults Board website for 12 weeks. Your panel member will notify you of publication details.